

State of Alabama
REQUEST FOR PROPOSAL
OPERATIONAL BENCHMARKING SERVICES

The State of Alabama has a need to contract for benchmarking services. It is the intent of the State to contract with a Vendor for fixed-price IT operational benchmarking services. This service is to cover the areas of the State Data Center, the State data telecommunications network, and the State Printing and Publication.

The purpose of this Request for Proposal (RFP) is to provide sufficient information to interested Vendors to prepare and submit proposal responses for consideration by the Department of Finance, Information Services Division, hereafter referred to as the STATE, to contract for IT operational benchmarking services. The contract will be awarded to the Vendor that, in the opinion of the State, is a responsible Vendor because it possesses qualifications and offers support that meet the STATE'S needs and offers the best value.

The State of Alabama has posted this RFP at the following website location:
http://www.isd.state.al.us/ps_contracts.aspx Any questions regarding this RFP must be addressed to RFPPresponse@isd.state.al.us.

RFP Schedule of Events

Item	EVENT	DATE
1	State: Public Notification of Intent to Solicit Proposals	June 6, 2003
2	State: Issuance of RFP on ISD Website	June 6, 2003
3	Vendors: Deadline for Questions	June 16, 2003
4	State: Responses to Vendor Questions Posted to Website	June 20, 2003
5	Vendors: Deadline for RFP Responses	July 7, 2003

The State reserves the right, at its sole discretion, to adjust this schedule as it deems necessary. Notification by e-mail of any adjustment shall be provided to those Vendors providing Notification of Intent and to all Vendors via the State's website at http://www.isd.state.al.us/ps_contracts.aspx